Subject to approval of your application, this offer is valid for the duratio Up to 40% off now on a selection of bedding specified in store or on onth for 1 year, and 33.90€ subsequently, by using the code LOVE. This chases costing 89€ or more, with free returns. Free delivery on collection 000 products from the fashion, household goods, high tech products cannot be combined with any other offers, is valid until 1 March, and is starting at 49€, with free returns, and unconditional free delivery on The 20Go package is available up to 6 December at 8.99€ per month suming alcoholic drinks during pregnancy, even in small amounts, can duration of the sales **REMEMBER** period, in accordance of any inconsistency **REMEMBER** between the result an with departmental WHAT TERMS regulations, and subjin store or on our in WHAT TERMS ternet site, to mark in store or on our in AND CONDITIONS in store. The please contact SAY AT THE EN his offer, which F RADIO ADS? cannot be combi of the sales period sing the code LOVE. This pro NO? motional offer is valid in mainlan available up to 6 December NO? at 8.99€ per month for 1 year appliances V VE DON'T EIT and subject to the HOW ABOUT CHANGING availability of the your current state THE WAY WE DO THINGS? of health, please ntage of amazing THE WAY WE DO THINGS? exclusive discount Up to 40% off now on a selection of bedding specified in store or on starting at 49€, with free returns, and unconditional free delivery on pregnancy, even in small amounts, can have serious consequences for in accordance with Article D31015-2 of the Commercial Code and as of the sales period, in accordance with departmental regulations, and Subject to approval of your application, this offer is valid for the duration artmental regulations, and subject to the availability of the stock and per month for 1 year, and 12.99€ subsequently, by using the code LOV sehold appliances and household linen (gift item) ranges, up till 30 ainland France for any new subscription to a 22.99€-monthly package



Experts en bonnes idées\*

# Today

# Too many terms and conditions are killing terms and conditions!

The length of terms and conditions in advertising on the radio is preventing them from being recalled. Currently applicable regulation is therefore creating a distance between terms and conditions and their primary goal of informing and protecting the consumer.

### What listeners in France think (\*):



**82%** of listeners don't pay close attention to terms and conditions



**Two thirds** of listeners have no spontaneous recall of terms and conditions containing figures and numbers



**54%** think there are too many terms and conditions



88% feel that terms and conditions are intended to protect the brand more than the consumer



**51%** think that messages are read too fast



9 listeners out of 10 believe that terms and conditions should be updated

<sup>(\*)</sup> According to an IFOP poll carried out online from 25 August to 2 September, using a Bilendi panel - an ad-hoc survey conducted using a main sample of 1,001 radio listeners aged 18 and over, including 420 listeners aged 25 to 49, with additional oversampling of 582 radio listeners aged 25 to 49, giving a total of 1,002 radio listeners aged 25 to 49. The representativeness of the samples polled was guaranteed by using the quota method, based on data provided by Les Indés Radios (gender, age, socio-economic group, region, town). Texts featured MAAF and BMW adverts, including terms and conditions, and Netto and B&You adverts without them.

## **Tomorrow**

# Improving terms and conditions to make them genuinely meaningful again

For terms and conditions to regain their original usefulness they need to become clear and easy to understand for all consumers. With this in mind, and encouraged by the study they had commissioned, Les Indés Radios are proposing a new way of putting the message across.

Briefer terms and conditions in advertising, rerouting listeners to the brand's website



51% of listeners say they are ready to visit the brand's site to get further information



Improved rate of recall



Two thirds of listeners would like a briefer notice that directs them to website



More time devoted to the main message in the ad



Closer attention is paid to the short terms and conditions



The goal of protecting the consumer is achieved

# Les Indés Radios is working to improve the radio of tomorrow.

More than 8.4 million listeners(\*)

Covering 95% of the population

132 radio stations

200 + webradios

1.9 million downloads for Les Indés Radios app

An extremely innovative interface, Le Mur du Son©

A turnover of €161.9 million, including €84.4 million in national advertising revenue

Biggest employer in commercial FM radio (2,500 employees)

Biggest editorial staff in commercial FM radio (500 journalists)



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